E-mail Frequently Asked Questions:

For any questions not listed, please call or send an e-mail to the Technology Department HelpDesk.

Helpdesk@tomballisd.net
281-357-3052 x. 4001

Question:	**If I go by my middle name or something different than my first name, can I use that name instead of my first name?**
Answer:	No. All e-mail address are based on the name in FinancePLUS. There will be no exceptions.
Question:	**What if I have two first names, such as Tina Marie Brown, what will be used as my e-mail and Novell Username?**
Answer:	To be consistent district-wide, we will be using the first name, not both first names. The new e-mail would be TinaBrown@tomballisd.net.
Question:	**There are two people in the district with the same name. What will my new e-mail address be?**
Answer:	When there are two people in the district with the same name, the middle initial will be added, such as: TinaMBrown and TinaRBrown.
Question:	**My current email address uses my maiden name. My official name with Tomball ISD should be Tina Brown as I have been married the 2 years I have been teaching here. Will my email be changed?**
Answer:	The new e-mail address will be your new name, unless you have not made the change with Human Resources.